

Amplifier Trouble Shooting

FAQ...

Power & Connectivity Issues:

- **Check Power:** Confirm the amplifier is powered on and not in standby mode.
- **Power Supply:** Inspect the power cable and connections to the amplifier for any damage.
- **Clear Obstructions:** Ensure the amplifier's Bluetooth antenna is not blocked and that the power cord is securely plugged into both the amplifier and the wall outlet.
- **Bluetooth Search Mode:** For initial pairing, your device (phone, tablet, etc.) must be in Bluetooth search mode.

Bluetooth Pairing Problems:

- **Correct Device Name:** Make sure your device is attempting to connect to the VOLT/OHM Bluetooth signal.
- **Re-Pairing:** If a connection fails or is intermittent, try repeating the pairing process for your device and the amplifier.
- **Pairing Button:** Ensure the Bluetooth LED is flashing blue (searching) and not blue/yellow. You might need to press and hold the pairing button on the amplifier to force it into a search state.
- **Distance:** Ensure the Bluetooth-enabled device is within the recommended range, typically around 75-100 feet.

Other Troubleshooting Steps:

- **Clean the Unit:** Periodically clean the amplifier, especially the power supply plug and wall outlet, to prevent dust buildup, which can cause damage or fire hazards.
- **Check for Distortion:** Do not operate the amplifier with distorted sound, as this can indicate a malfunction that could cause overheating.
- Check for damage done to the cable system
- Make sure you have not exceeded the recommended number of speakers
- *Consult the content of this Manual:*

Resetting the BT Amplifier:

There are two ways to do this:

- Press and hold the MUTE button on the remote control for 3 seconds until all LEDs flash once.
- Press and hold the VOLUME button on the amplifier for 3 seconds until all LEDs flash once.